

HAWAII – PACIFIC CHAPTER OF ACHE

QUARTERLY NEWSLETTER

FALL 2024

BOARD MEMBER SPOTLIGHT

Why did you choose healthcare as your career path?

Growing up in Germany, various childhood experiences led me to feel very protective of those that are most vulnerable and filled me with a desire to help people. My first healthcare job and training were as a pediatric physician's assistant at the age of 16. From there, I re-entered the field within a year after immigrating to the United States, becoming a Registered Nurse working in urban and rural settings, and later clinical auditor and (private) healthcare and (state) public health administrator. My professional career in the field spanned from 1989 – 2022.

What is your role in your organization?

In 2022, after a successful and fulfilling 30+ career in healthcare and public health, I founded Kalaukia Enterprises LLC. We specialize in working with businesses and executive teams in the areas of leadership development, business performance consulting, change & transformation, and strategic & organizational alignment.

What are your primary areas of interest or concern as a healthcare leader?

At this point in my career, my biggest area of interest is to broaden my impact from one individual organization to using decades of experience, knowledge, and results to help lift up other leaders and organizations. This includes areas of overall dashboard/business performance, operations, strategy & alignment, or basics that are not so basic: leadership and organizational best practice bundles to ensure we best support, engage, and retain our employees.

Meet Claudia Crist, President-Elect



Is there anything else you would like to share with our ACHE members?

Yes! Please come join us at one of our events; bring a friend; 'try us out' by becoming a member on one of our active committees; or even consider nominating yourself to become a board member. I'd love to connect!

How long have you been a member of ACHE/active roles?

I have been an active member of ACHE since approx. 2003. Over the years, I have had a chance to speak at ACHE Congress about large healthcare system revenue cycle / shared services models and was a panelist in local chapter conferences on the topics of service line leadership and mentoring/coaching.

I joined our Hawaii-Pacific chapter in January 2023 and currently serve as president-elect.

How has ACHE benefited you in your professional career?

I have benefited from many of the development and networking opportunities ACHE has to offer, both at the national and local level. As someone who has to get continuing education for various licenses/certifications, I can honestly say that the ACHE functions have consistently delivered the most value for the money.

What role(s) would you like to see ACHE play in the local healthcare community?

- o Facilitate the growth and development of a diverse group of leaders, to make sure we collectively understand and meet the healthcare needs of our local communities.

- o Continuously assess and meet the needs of our members in this highly dynamic and challenging industry. Bring value to their daily work!

- o Foster membership and connections for individuals and organizations across the entire care continuum in the Hawaii-Pacific Region.