

HAWAI'I – PACIFIC CHAPTER OF ACHE QUARTERLY NEWSLETTER

HAWAI'I PACIFIC CHAPTER OF ACHE
AN INDEPENDENT CHAPTER OF



American College of
Healthcare Executives
for leaders who care®

WINTER 2025



CLAUDIA CRIST, FACHE
PRESIDENT
HAWAI'I-PACIFIC CHAPTER OF
ACHE

PRESIDENT'S MESSAGE

A Message from your ACHE President
Aloha and Hāfa Adai to our Members and Colleagues,

As the year draws to a close, and as I prepare to transition the chapter presidency to our president-elect Devin Morrison, I express my sincerest gratitude to you all for the opportunity to serve our chapter! Throughout the year, I connected with many of our members, exchanged stories and experiences, tips, and opportunities. As a collective chapter leadership team, we had a chance to hear first-hand what is most important to our members in the Hawai'i – Pacific Region. Thank you again for your trust and support.

At the beginning of the year, we had set our sights on several focus areas. These included membership growth, value/service, and financial sustainability. Here is how we did:

Focus Area	2025 Target	2025 Actual (as of 12/10/25)	Notes
Value / Events	> 8 Events	12 events	- We had a 50% increase in a combination of networking and education events from 2024. - Additionally, we had a 60% increase in programming hours and a 77% increase in attendee hours.
Value / Education / Partnerships	12 education credits toward membership	9 in-person education credits and 8.5 hours of qualifying education credits	- Forged new partnership with HAHRM leading to a successful inaugural (2-day) education event in the fall 2025. - Forged new partnership with HAH, leading to our first ever joint virtual education event coming to you in March 25, 2026. - Partnered with AONL and started planning an all-day joint education event coming to you in fall 2026.
Communication	4 Newsletters	4 Newsletters	In addition to the newsletters, we started sending out save-the-date calendar invites for upcoming events, shared interim updates via email, and strengthened our membership communication through our Membership and Communications committees.
Value / Mentorship	Start 3 rd Cohort	3 rd Cohort underway	We kicked off our 3 rd mentorship program cohort in October!

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PRESIDENT'S MESSAGE CONTINUED

Net Member Growth	7.2%	7.4%	The chapter reached a historic high and surpassed the 300-member mark!
Advancements (FACHE)	6	3	- Delivered advancement informational session. - Offered 4 scholarships and free study resources for people advancing to fellow in 2025. - Looking for ways to making more affordable study/prep program options accessible to our members.
Membership Satisfaction	4.1%	4.0%	Improved slightly, just shy of ACHE award level and still room for growth.
Financial Stability (Balance Sheet)	>\$50,000	\$57,931	- In 2025, we were able to provide six scholarships, including two 2026 Congress registrations! - Moving into 2026 with a healthy balance was critical to support the robust education plans in place.
Finance / Sponsorships	\$20,000	\$27,500	Mahalo nui loa to our sponsors! Be sure to check out the sponsorship page below! More sponsorship opportunities available to support 2026 education events! Interested? Please message us at Contact@HawaiiPacificACHE.com

With this, I am absolutely thrilled to pass the chapter president baton to Devin Morrison. He was originally elected by our membership to serve as 2026 president-elect. However, due to a change in availability by our originally incoming president, and in accordance with our chapter bylaws, Devin has kindly agreed to start his 1-year term a year early. Devin is a long-term ACHE member and Fellow with experience having served as chapter leader and as Navy Regent prior to moving to Hawai'i. It has been an honor to serve side-by-side with him on our board this year. Please see our member highlight below for more information about Devin Morrison and join me in congratulating him!

Wishing you all happy holidays, and a healthy and successful 2026!
Mahalo Piha. Claudia

HAWAI'I – PACIFIC CHAPTER OF ACHE

QUARTERLY NEWSLETTER

WINTER 2025

BOARD MEMBER ANNOUNCEMENT

Congratulations to our 2026 Board Members!

Your active leadership, engagement, contribution, and support of our Hawai'i-Pacific Chapter is deeply appreciated.

Please join us in expressing our sincere thanks to our outgoing board members as they finish their terms, we appreciate the work you have done for our members. And thank you to those who are staying on in new roles!

Suzanne Asaro: Past President
Kirsten Pennaz: Secretary
Angela Simmons: Director
Kristen Croom: Director
Ronald Kuroda, MD: Physician Representative
COL Michael Crivello: Military Representative
CPT Daniel La Volpa: Student Representative

2026 Board Members

President

Devin Morrison

Immediate Past President

Claudia Crist

Treasurer

Raymond Savignano

Secretary

Brian Lerch

Director:

Keith Izawa
Charness Lam
Colleen Inouye, MD
Safinia Chavis
Edmund Chan
Kailani Amine

Military Representative:

Ava Collier



HAWAI'I – PACIFIC CHAPTER OF ACHE

QUARTERLY NEWSLETTER

WINTER 2025



COMMITTEE UPDATE

MEMBERSHIP

Thank you for your Membership!

Thank you for your ongoing support and membership in the American College of Healthcare Executives. You are among more than 49,000 members who make a difference in the field by advancing healthcare leadership excellence.

If you received a friendly reminder to **renew your membership**, don't wait! While you are at it, invite a friend to join. We would be delighted to welcome new members to the Hawai'i-Pacific Chapter of ACHE. The more the merrier!

We strive to make an impact by continuing to offer you valuable benefits, networking, and growth opportunity.

RENEW YOUR MEMBERSHIP TODAY!

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QUARTERLY NEWSLETTER

FALL 2024

BOARD MEMBER SPOTLIGHT

What inspired you to step forward as President-Elect for our chapter?

I WAS INSPIRED TO STEP FORWARD AS PRESIDENT-ELECT BECAUSE OF MY STRONG COMMITMENT TO ADVANCING ACHE'S MISSION AND SUPPORTING MEMBER GROWTH. THIS ROLE ALLOWS ME TO BUILD ON OUR CHAPTER'S SUCCESSES, FOSTER COLLABORATION, AND DRIVE INITIATIVES ALIGNED WITH OUR SHARED GOALS. I AM PASSIONATE ABOUT CREATING AN INCLUSIVE, ENGAGING ENVIRONMENT WHERE MEMBERS FEEL EMPOWERED TO CONTRIBUTE. I HOPE TO LEVERAGE MY EXPERIENCE TO STRENGTHEN THE CHAPTER'S IMPACT AND ENSURE CONTINUED GROWTH AND RELEVANCE.

Meet

Devin Morrison, President-Elect



How can members best engage with and support the chapter's work over the next year?

MEMBERS CAN SUPPORT THE CHAPTER BY ACTIVELY PARTICIPATING IN EVENTS, PROGRAMS, AND INITIATIVES ALIGNED WITH OUR MISSION. ATTENDING EDUCATIONAL AND NETWORKING OPPORTUNITIES STRENGTHENS BOTH INDIVIDUAL GROWTH AND COLLECTIVE IMPACT. VOLUNTEERING FOR COMMITTEES, MENTORING, OR SHARING EXPERTISE AS SPEAKERS ALSO CONTRIBUTES TO SUCCESS. PROVIDING FEEDBACK AND NEW IDEAS HELPS KEEP THE CHAPTER RESPONSIVE. NO EFFORT IS TOO SMALL—TOGETHER, WE CAN BUILD A STRONGER, MORE CONNECTED CHAPTER.

As you look ahead to 2026, what is your vision for our chapter?

MY VISION FOR 2026 IS A VIBRANT, INCLUSIVE, AND FORWARD-THINKING CHAPTER THAT EMPOWERS MEMBERS TO ACHIEVE THEIR PROFESSIONAL GOALS. I AIM TO ENHANCE ENGAGEMENT THROUGH INNOVATIVE EDUCATION, NETWORKING, AND RESOURCES THAT ADDRESS EMERGING CHALLENGES. I ALSO HOPE TO EXPAND COLLABORATION WITH OTHER CHAPTERS AND ORGANIZATIONS. BY PRIORITIZING PROFESSIONAL DEVELOPMENT, DIVERSITY OF THOUGHT, AND SHARED SUCCESS, I WANT OUR CHAPTER TO REMAIN A TRUSTED RESOURCE AND MODEL OF EXCELLENCE.

How do mentorship and sponsorship show up in your own career, either as a mentor or mentee?

MENTORSHIP AND SPONSORSHIP HAVE BEEN TRANSFORMATIVE IN MY CAREER. AS A MENTEE, I BENEFITED FROM EXPERIENCED LEADERS WHO OFFERED GUIDANCE, CHALLENGED ME, AND OPENED DOORS TO NEW OPPORTUNITIES. THEIR SUPPORT HELPED ME NAVIGATE DECISIONS AND BUILD CONFIDENCE. AS A MENTOR, I STRIVE TO PAY IT FORWARD BY ADVISING, SUPPORTING, AND ADVOCATING FOR OTHERS. BOTH ROLES HIGHLIGHT THE IMPORTANCE OF MEANINGFUL RELATIONSHIPS AND CREATING PATHWAYS FOR SUCCESS.

What does success look like to you at the end of your term as President?

SUCCESS WOULD MEAN LEAVING THE CHAPTER STRONGER, MORE CONNECTED, AND WELL-POSITIONED TO SERVE ITS MEMBERS AND COMMUNITY. IT WOULD INCLUDE INCREASED ENGAGEMENT AND PARTICIPATION IN PROGRAMS AND LEADERSHIP OPPORTUNITIES, ALONG WITH PROGRESS IN ADVANCING EQUITY, ACCESS, AND LEADERSHIP EXCELLENCE. FOSTERING A CULTURE OF COLLABORATION, INCLUSIVITY, AND INNOVATION WOULD ENSURE LONG-TERM SUSTAINABILITY. ULTIMATELY, SUCCESS IS THE POSITIVE IMPACT WE ACHIEVE TOGETHER AND THE FOUNDATION BUILT FOR FUTURE LEADERS.

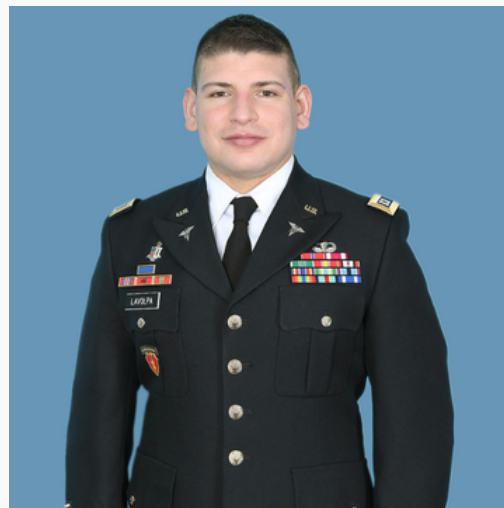
MEMBER RECOGNITION CORNER



Please join us in congratulating Safinia Chavis on earning her Certified Radiology Administrator (CRA) credential—a significant professional achievement and a testament to her dedication to excellence in radiology leadership.

To earn the CRA designation, Safinia met rigorous eligibility requirements, including a comprehensive national examination covering core competencies such as human resource management; asset resource management; financial management; operations management; and communication and information management.

Achieving the CRA credential reflects a high level of expertise and commitment to best practices in radiology administration.



The Communications Committee would like to recognize CPT Daniel La Volpa for his outstanding support and dedication. CPT La Volpa consistently goes above and beyond, submitting numerous timely and high-quality website updates that keep our Chapter webpage accurate, current, and engaging. His attention to detail, responsiveness, and commitment to clear communication have made a meaningful impact on our ability to connect with and inform our members. We are grateful for his continued service and professionalism—thank you, CPT La Volpa, for all that you do.

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WINTER 2025

UPCOMING EVENTS

ACHE CONGRESS



[CLICK HERE TO REGISTER FOR THE 2026 CONGRESS](#)

HAWAI'I – PACIFIC CHAPTER OF ACHE

QUARTERLY NEWSLETTER



WINTER 2025

UPCOMING EVENTS

Our Chapter has partnered with the Healthcare Association of Hawaii (HAH) to deliver a virtual education conference on the topic of Ethics in Patient care and AI Integration.

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Healthcare Association
of Hawaii


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and Research Foundation

SAVE THE DATE

Ethics in Patient Care and AI Integration
Location: Virtual (live) Conference
When: March 25, 2026
Time: 9:30am – 12pm

More details, such as speakers, CEs, and registration details to be announced to our collective memberships in the following weeks.





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WINTER 2025



PAST EVENTS

HAHRM & ACHE 2025 RISK MANAGEMENT AND LEADERSHIP CONFERENCE



September 18-19, 2025

HAHRM AND THE HAWAI'I PACIFIC CHAPTER OF ACHE PARTNERED TO HOST THE 2025 RISK MANAGEMENT AND LEADERSHIP CONFERENCE, BRINGING HEALTHCARE LEADERS TOGETHER TO EXPLORE TODAY'S MOST PRESSING RISK, COMPLIANCE, AND LEADERSHIP CHALLENGES. THE CONFERENCE FEATURED EXPERT-LED DISCUSSIONS ON PROACTIVE RISK MITIGATION, REGULATORY TRENDS, PATIENT SAFETY, AND RESILIENT LEADERSHIP IN AN INCREASINGLY COMPLEX HEALTHCARE ENVIRONMENT. ATTENDEES WALKED AWAY WITH PRACTICAL TOOLS AND INSIGHTS TO STRENGTHEN ORGANIZATIONAL ACCOUNTABILITY, SUPPORT HIGH-RELIABILITY PRACTICES, AND LEAD CONFIDENTLY THROUGH UNCERTAINTY AND CHANGE.

HAWAI'I – PACIFIC CHAPTER OF ACHE

QUARTERLY NEWSLETTER

WINTER 2025



PAST EVENTS

MILITARY SOCIAL



September 9, 2025

THE HAWAII–PACIFIC CHAPTER OF THE AMERICAN COLLEGE OF HEALTHCARE EXECUTIVES SUCCESSFULLY HOSTED ITS SEPTEMBER MILITARY SOCIAL AT TRIPLER ARMY MEDICAL CENTER, BRINGING TOGETHER MILITARY AND CIVILIAN HEALTHCARE LEADERS FOR AN EVENING OF CONNECTION AND SHARED LEARNING. ATTENDEES ENGAGED IN MEANINGFUL NETWORKING WHILE GAINING VALUABLE INSIGHTS FROM SENIOR MILITARY EXPERTS ON OPERATIONAL MEDICINE AND LEADERSHIP SHAPED BY SERVICE. THE EVENT HIGHLIGHTED THE STRENGTH OF COLLABORATION BETWEEN MILITARY AND CIVILIAN HEALTHCARE COMMUNITIES AND REINFORCED ACHE'S COMMITMENT TO FOSTERING INCLUSIVE LEADERSHIP AND PROFESSIONAL CONNECTION ACROSS DIVERSE BACKGROUNDS.

HAWAI'I – PACIFIC CHAPTER OF ACHE

QUARTERLY NEWSLETTER

WINTER 2025



PAST EVENTS

EXPANDING LEADERSHIP HORIZONS: INCLUSIVE LEADERSHIP IN HEALTHCARE



November 5, 2025

THE HAWAI'I PACIFIC CHAPTER OF ACHE RECENTLY HOSTED EXPANDING LEADERSHIP HORIZONS: INCLUSIVE LEADERSHIP IN HEALTHCARE, AN ENGAGING AND TIMELY PROGRAM FOCUSED ON STRENGTHENING LEADERSHIP EFFECTIVENESS THROUGH INCLUSION, EQUITY, AND BELONGING. THE SESSION HIGHLIGHTED HOW INCLUSIVE LEADERSHIP DIRECTLY IMPACTS WORKFORCE ENGAGEMENT, PATIENT OUTCOMES, AND ORGANIZATIONAL PERFORMANCE—PARTICULARLY IN DIVERSE AND RURAL HEALTHCARE ENVIRONMENTS LIKE HAWAI'I. ATTENDEES GAINED PRACTICAL INSIGHTS AND STRATEGIES TO LEAD WITH CULTURAL HUMILITY, FOSTER INCLUSIVE TEAMS, AND EXPAND LEADERSHIP CAPACITY ACROSS ALL LEVELS OF HEALTHCARE ORGANIZATIONS.

HAWAI'I – PACIFIC CHAPTER OF ACHE

QUARTERLY NEWSLETTER

WINTER 2025



PAST EVENTS

HOLIDAY SOCIAL AND TOY DRIVE



November 19, 2025

THE HAWAII–PACIFIC CHAPTER OF THE AMERICAN COLLEGE OF HEALTHCARE EXECUTIVES CLOSED OUT THE YEAR WITH A SUCCESSFUL END-OF-YEAR SOCIAL AND NETWORKING EVENT AND TOY DRIVE. CHAPTER MEMBERS GATHERED FOR AN EVENING OF NETWORKING, CONNECTION, AND CELEBRATION WHILE SUPPORTING A MEANINGFUL CAUSE. THIS YEAR, THE CHAPTER PARTNERED WITH HUGS (HELP, UNDERSTANDING & GROUP SUPPORT), GENEROUSLY COLLECTING NEW TOYS, ACTIVITIES, AND BOARD BOOKS FOR CHILDREN HOSPITALIZED WITH LIFE-THREATENING ILLNESSES. THE EVENT EXEMPLIFIED THE SPIRIT OF COMPASSION AND SERVICE THAT DEFINES HEALTHCARE LEADERSHIP, BRINGING TOGETHER PROFESSIONALS COMMITTED NOT ONLY TO EXCELLENCE IN CARE, BUT ALSO TO GIVING BACK TO HAWAII'S FAMILIES AND COMMUNITIES.

BRINGING NATIONAL HEALTHCARE INNOVATION TO THE ISLANDS: WHY HAWAII LEADERS ATTEND ACHE CONGRESS

FOR HEALTHCARE LEADERS IN HAWAII, STAYING CONNECTED TO THE LATEST TRENDS, STRATEGIES, AND INNOVATIONS IN HEALTHCARE CAN BE A CHALLENGE DUE TO OUR GEOGRAPHIC ISOLATION. THAT'S WHY ATTENDING THE ACHE CONGRESS ON HEALTHCARE LEADERSHIP EACH YEAR IS SO IMPORTANT—IT BRINGS THE FOREFRONT OF HEALTHCARE LEADERSHIP DIRECTLY TO YOU.

CONGRESS PROVIDES CUTTING-EDGE EDUCATION ON TOPICS RANGING FROM OPERATIONAL EFFICIENCY AND LEADERSHIP DEVELOPMENT TO POLICY CHANGES AND PATIENT CARE INNOVATIONS. THESE INSIGHTS ARE INVALUABLE FOR LEADERS MANAGING HAWAII'S UNIQUE HEALTHCARE LANDSCAPE, FROM RURAL CLINICS TO ISLAND HOSPITALS.

EQUALLY IMPORTANT IS THE CHANCE TO NETWORK WITH PEERS FROM ACROSS THE COUNTRY, SHARE EXPERIENCES, AND GAIN NEW PERSPECTIVES THAT CAN BE ADAPTED TO THE HAWAIIAN CONTEXT. WHETHER YOU'RE FACING WORKFORCE SHORTAGES, REGULATORY CHALLENGES, OR DELIVERING CARE ACROSS MULTIPLE ISLANDS, THE CONNECTIONS YOU MAKE AT CONGRESS CAN SPARK SOLUTIONS AND COLLABORATIONS YOU WOULDN'T FIND LOCALLY.

ATTENDING ALSO HELPS HAWAII LEADERS ADVANCE PROFESSIONALLY, EARNING ACHE CREDITS TOWARD FELLOW STATUS WHILE BRINGING FRESH IDEAS AND BEST PRACTICES BACK HOME TO IMPROVE CARE FOR OUR COMMUNITIES. FOR HAWAII'S HEALTHCARE LEADERS, CONGRESS IS MORE THAN A CONFERENCE—IT'S A CRITICAL OPPORTUNITY TO GROW, LEARN, AND BRING NATIONAL INNOVATION TO THE ISLANDS. EACH YEAR YOU ATTEND, YOU RETURN BETTER EQUIPPED TO LEAD AND MAKE A MEANINGFUL DIFFERENCE IN OUR UNIQUE HEALTHCARE ENVIRONMENT.

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WINTER 2025

THANK YOU TO OUR SPONSORS

Happy Holidays to our Sponsors!

**A special thanks and heartfelt
gratitude for your continued support
for our Hawai'i Pacific Chapter of ACHE.**

Mahalo nui loa!



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2025/2026 SPONSORSHIP OPPORTUNITIES ARE OPEN!
CONTACT PRESIDENT@HAWAIIACHE.COM FOR MORE INFORMATION

HAWAII – PACIFIC CHAPTER OF ACHE QUARTERLY NEWSLETTER



WINTER 2025

VISIT OUR WEBSITE

There are many opportunities to get involved in our Chapter. Joining a committee is a great way to participate. To learn more about the Hawaii – Pacific Chapter of ACHE visit our website at <https://hawaii.ache.org>.



Questions? Contact us at Contact@HawaiiPacificACHE.com.